H&R Block/TaxACT

Merger Antitrust Law Fall 2017 Georgetown University Law Center Dale Collins

Market Definition (Critical Loss Analysis)

Critical loss

The basic idea



Recall this diagram from Unit 4. The curves result from the inverse demand function q = 20 - 2p. While we originally saw this demand function in the context of a monopolist, we can reinterpret here as the aggregate demand function for the industry (where all firm produce identical products and have identical, constant marginal costs). The profit curve then shows aggregate profits for the firms in the market.

Suppose competition among the firms in the market yields an aggregate output q_1 , a quantity above the profitmaximizing level. The hypothetical monopolist tests asks whether a hypothetical monopolist can profitably raise profits by some SSNIP. An increase in price will decrease the quantity demand, so q will move to the left. The critical loss is the Δq^* so that the profits at $q^*=q_1$ - Δq^* are equal to the profits at q_1 . Note that the profits at q^* are not the profit maximum.

Critical loss

- Formulas for critical loss
 - We can express the critical loss Δq^* algebraically in two equivalent ways:¹
 - As an equality of total profits after and before the price increase:

$$(\boldsymbol{\rho}+\Delta\boldsymbol{\rho}-\boldsymbol{c})(\boldsymbol{q}-\Delta\boldsymbol{q}^{*})=(\boldsymbol{\rho}-\boldsymbol{c})\boldsymbol{q}$$

Breakeven condition

 As an equality of the gross gain in profits on retained sales and the gross loss in profits from lost sales:

Gain on retained sales
$$\Delta p(q - \Delta q^*) = (p - c)\Delta q^*$$
 Loss of margin on lost sales

- Note: Critical loss is a function of q, that is, the magnitude of q^* depends on the starting point q as well as on p and c
- Solving for Δq^* provides a formula for the critical loss in absolute units:

$$\Delta q^* = \frac{q \Delta p}{\left(p + \Delta p\right) - c}$$

or in percentage terms:

$$\frac{\Delta q^{*}}{q} = \frac{\Delta p}{\left(p + \Delta p\right) - c} = \frac{\frac{\Delta p}{p}}{\frac{\Delta p}{p} + \frac{p - c}{p}} = \frac{\delta}{\delta + m}$$

A

Where δ is the percentage price increase and *m* is the percentage gross margin

¹ This assumes zero fixed costs and constant marginal costs.

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Critical loss

Formulas for critical loss



The basic idea

- Recall that under the hypothetical monopolist test, a candidate market is a relevant market if a hypothetical monopolist could profitably raise prices in the candidate market by a SSNIP.
 - So for any candidate market with prevailing aggregate output q and price p and a SSNIP Δp , then if the change in output Δq is less than the critical loss Δq^* a hypothetical monopolist could profitably raise price by the SSNIP and the candidate market is a relevant market

Algorithm

- 1. Start with a product of the merging firm
 - Or a product of the merging firm together with other closely related products (as in H&R Block/TaxACT)
- 2. Assume a hypothetical monopolist over the group of products—the "candidate market"—and raise price by a SSNIP
- 3. Compare actual loss Δq to critical loss Δq^* ,
 - If the actual loss $\Delta q < \Delta q^*$, then a hypothetical monopolist could profitably raise prices by the SSNIP and the product grouping is a relevant market
 - Whether the SSNIP is profitable will be determined by the candidate market's own-elasticity of demand
 - □ If the actual loss $\Delta q \ge \Delta q^*$, then a hypothetical monopolist could not profitably raise prices the product grouping is not a relevant market → add to the product group another product with a high cross-elasticity of demand/diversion ratio and repeat Steps 2 and 3.
 - If the SSNIP is not profitable, the additional product to include the candidate market is determined by the cross-elasticity of demand between the products in the candidate market and the products outside the candidate market

Example 1

Products A and B are being tested as a candidate market. Each sells for \$100, has an incremental cost of \$60, and sells 1200 units. When the price for both products is increased by \$5, each firm loses 100 units to outside the market. Do A and B constitute a relevant market under the 2010 Guidelines?

Parameters		Critical loss calcu	Critic	al loss	\frown		
Price	р	100	Gain = (Q+∆Q)∆p			K	
Cost	С	60	Q + ΔQ	2200		av	From the breakeven
Gross margin	m	40	Δр	5	$\Delta q^* = \frac{1}{(n)}$	$\frac{q\Delta p}{\Delta p}$	condition (see earlier
Market output	Q	2400	Gain	11000	()	$+\Delta p - c$	slide)
SSNIP	Δр	5	Loss = m∆Q				
Customer loss	ΔQ	-200	ΔQ	-200	q∆p	12000	
			m	40	(р+∆р)-с	45	
			Loss _	-8000	CL	266.6667	
			Net	3000			

Conclusion: Since the gain exceeds the loss, a hypothetical monopolist of A and B could profitably raise price by 5% and so A and B are a relevant market

Example 1A

• We can also analyze Example 1 in terms of the percentage critical loss:

Summary: P=\$100 C=\$60 Margin = \$40 Total market $Q = q_1 + q_2 = 2400$ Percentage margin $m = \frac{p-c}{p} = \frac{100-60}{100} = 40.0\%$ SSNIP $\delta = 5\%$ Percentage critical loss $CL = \frac{\delta}{\delta + m} = \frac{5\%}{5\% + 40\%} = 11.1\%$ Percentage actual loss $L = \frac{100 + 100}{2000} = 10.0\%$

Conclusion: Since the percentage actual loss L does not exceed the percentage critical loss CL, a hypothetical monopolist of A and B could profitably raise price by 5% and so A and B are a relevant market

Example 2: Gas stations on a road

Assume that there is an identical gas station every mile on a straight road. Each gas stations charges \$3.25 per gallon, has an incremental costs of \$2.50, and sells 1000 gallons. When the price at a station is increased by 5% (holding the price at all other gas stations constant), the station loses 400 customers. No customer will travel more than one mile, however, to avoid a 5% price increase. For a given station A, what is the relevant market?

Net -202.50 -405.00 -242.50 -80.00 82.50

Price	р	3.25		
Cost	С	2.50		
Gross margin	m	0.75		
Percentage SSNIP		5.0%		
Actual SSNIP		0.1625		
Customers/station		1000		
Customer loss		400		
Stations in				
the market	Q	ΔQ	Gain	Loss
1	1000	400	97.50	300.00
2	2000	800	195.00	600.00
3	3000	800	357.50	600.00
4	4000	800	520.00	600.00
5	5000	800	682.50	600.00



Example 2: Gas stations on a road



Example 3—TaxACT



- The homogeneous products case—Determining the critical loss
 - Recall that the critical loss Δq^* satisfies the breakeven condition for total profits:

$$(p+\Delta p-c)(q-\Delta q^*)=(p-c)q$$

NB: Always watch the signs on Δq . Here, Δq is *subtracted* from q, so Δq is a positive number.

Rearrange to isolate Δq^* :

$$\Delta q^* = q - \frac{(p-c)q}{p+\Delta p-c}$$

Divide by *q* and simplify:

$$CL = \frac{\Delta q^{\star}}{q} = \frac{\Delta p}{\Delta p + (p - c)} = \frac{\Delta p / p}{\Delta p / p + (p - c) / p} = \frac{\delta}{\delta + m}$$

So the candidate market will be a relevant market if the monopolist's percentage actual loss *L* is less than the critical loss *CL* for the SSNIP:

$$L \equiv \frac{\Delta q}{q} < \frac{\Delta q^*}{q} = CL$$

 $L < \frac{\delta}{\delta + m}$

Or

- The homogeneous products case—Estimating actual loss
 - We can further refine this result in a homogenous product space where—
 - Premerger pricing satisfies the Lerner Condition ($\varepsilon = 1/m$), and
 - All demand functions are linear in price in the vicinity of the premerger equilibrium point
 - First-order approximation of actual loss:

$$\frac{\Delta q}{\frac{\Delta p}{\Delta p}} \equiv \varepsilon \Rightarrow \frac{\Delta q}{q} \cong \frac{\Delta p}{p} \varepsilon$$
 where ε is the residual own-elasticity of demand of the monopolist

that is, the percentage actual loss is approximately equal to the percentage price change times the own-elasticity of demand

An example

Products A and B are being tested as a candidate market. Each sells for \$100, has an incremental cost of \$60, and sells 1200 units. When the price for both products is increased by \$5, each firm loses 100 units to outside the market. Do A and B constitute a relevant market under the 2010 Guidelines?

Summary:

P=\$100 C=\$60 Margin = \$40 Total market $Q = q_1 + q_2 = 2400$ Percentage margin $m = \frac{p-c}{p} = \frac{100-60}{100} = 40.0\%$ SSNIP $\delta = 5\%$ Percentage critical loss $CL = \frac{\delta}{\delta + m} = \frac{5\%}{5\% + 40\%} = 11.1\%$ Percentage actual loss $L = \frac{100 + 100}{2000} = 10.0\%$

Conclusion: Since the percentage actual loss L does not exceed the percentage critical loss CL, a hypothetical monopolist of A and B could profitably raise price by 5% and so A and B are a relevant market

- Aggregate diversion ratio
 - Definition
 - The percentage of total sales lost by a product in the wake of a uniform SSNIP that is captured by all of the other products inside the provisional market.



 Key result: If the aggregate diversion ratio is greater than or equal to the critical loss, the provision market satisfies the hypothetical monopolist test:

$$R \equiv \frac{\Delta q_{inside}}{\Delta q} \ge \frac{\Delta q^*}{q} = \frac{\delta}{\delta + m} \implies \text{Hypothetical monopolist test is satisfied}$$

- Extension to single product recapture rates
 - Define the critical recapture rate R* as:

$$R^* = \frac{\delta}{\delta + m}$$

• Conjecture:

If
$$\min_{i} R_{i} \ge R^{*}$$
, then $R \ge R^{*}$ and so $L < CL$.

- Example
 - Assume a three-product candidate market. Each product has a margin of 35%. Assume a uniform SSNIP of 5% across all products. Then R* = 12.5%. Suppose that the SSNIP generates the following recapture rates:

			Recapture		
Product	q	Δq	Units	Rate (R)	
А	300	90	20	22.22%	
В	400	125	40	32.00%	
С	500	200	35	17.50%	
Total	1200	415	95	22.89%	

 Applying extension, since the smallest R_i (17.5%) is greater than R* (12.5%), a hypothetical monopolist can profitably sustain a 5% uniform price and so the three products are a relevant market

Warren-Bolton analysis in H&R Block/TaxACT



- Warren-Bolton analysis in H&R Block/TaxACT
 - Question: Is DDIY a market?
 - Critical loss (CL): Use percentage critical loss formula
 - Starting point: Start with DDIY products (HRB, TaxACT, and TurboTax)
 - SSNIP (*δ*): 10%
 - Gross margin (*m*): 50% on each product

$$CL = \frac{\delta}{\delta + m} = \frac{10\%}{10\% + 50\%} = 16.7\%$$

- □ Actual loss: Use Aggregate diversion ratio method (recapture rate *R*)
 - Test: If $R \ge CL$, then product grouping is a market
 - Using IRS switching data as a proxy for *R*, Warrant-Bolton found:
 - □ HRB: *R* = 57%
 - □ TaxACT: *R* = 53%
 - □ TurboTax: *R* = 39%
 - Warren-Bolton concluded that, since each R > CL, a hypothetical monopolist of the DDIY product could profitably raise price by a SSNIP and therefore DDIY was a relevant product market

Anticompetitive Effects

The PNB presumption

	Premerger	HHI	
	Shares	Contributio	on
Intuit	62.2%	3869	The square of the firm's market share
HRB	15.6%	243	
TaxACT	12.8%	164	
Others (6)	9.4%	15	Residual share (9.4%) divided by 6 firms and added six times
	100.0%	4291	The sum of the squared shares of all of the firms in the market
Combined share	28.4%		
Premerger HHI		4291	
Delta		400	$2 \times HRB$ share \times Intuit share
Postmerger HHI		4691	

"Violates" the 2010 Guidelines: Postmerger HHI exceeds 2500 and delta exceeds 200

Note: Court appears to have assumed that six equal-sized firms are in the "other" category

Remember the breakeven condition for firm A:



Now increase *q* by Δq (and so lower *p* by Δp). Some of the increased sales come from firm B. Call this $\Delta q_{B\to A}$. Firm B loses its margin on those sales:

Firm B's loss of margin: $\Delta q_{B \rightarrow A} (p_B - c_B)$

Suppose that A and B merge. Now A must take into account B's loss of margin when increasing A's sales volume. This reduces the combined firm's marginal revenue, and so requires the merged firm to reduce output and raise price to reequilibrate marginal revenue and marginal cost

 Look at the merged firm breakeven condition (holding B's price constant and allocating all profits and losses to A):



- The signs above the terms assume that A is *increasing* output
- Note that the opportunity cost for Firm B is negative
 - This means that at Firm A's premerger levels of output and price, Firm A's postmerger marginal revenue is *less* than its marginal cost
 - Consequently, to achieve marginal revenue = marginal cost, firm A must decrease output and increase price
- Note also that the magnitude of the opportunity cost—and hence the amount that A must decrease output and increase price is directly related to:
 - The diversion of products from B to A ($\Delta q_{B\rightarrow A}$)
 - Firm B's margin $(p_{\rm B} c_{\rm B})$



Recapture of	Products from	Diverted	Sales t	o Firm 2
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0.3

	(producing Product 1)					
Assume linear demand (p = price intercept minus quantity)						
Price intercept	300					
Marginal cost	20 (constant)					
Margin	140					
(price minus marginal cos	t at premerger profit-maximizing price)					

Firm 1

Diversion ratio
Firm 2 margin

140 (assume the same as Firm 1 at premerger price)

PREMERGER							POSTMERGER RECAPTURE						
							(holding Firm 2's price constant at the premerge				emerger le	evel)	
							Margin	Firm	n 1	Diversion	Profit	Post-	merger
Price	Quantity	Revenue	MR	Cost	MC	Profit	(p - mc)	Lost units L	ost profits.	to Firm 2	Recapture	Profit	Difference
0	300	0	-300	6000	20	-6000	-20						
10	290	2900	-280	5800	20	-2900	-10						
20	280	5600	-260	5600	20	0	0						
30	270	8100	-240	5400	20	2700	10						
40	260	10400	-220	5200	20	5200	20						
50	250	12500	-200	5000	20	7500	30						
60	240	14400	-180	4800	20	9600	40						
70	230	16100	-160	4600	20	11500	50						
80	220	17600	-140	4400	20	13200	60						
90	210	18900	-120	4200	20	14700	70						
100	200	20000	-100	4000	20	16000	80						
110	190	20900	-80	3800	20	17100	90						
120	180	21600	-60	3600	20	18000	100						
130	170	22100	-40	3400	20	18700	110						
140	160	22400	-20	3200	20	19200	120						
150	150	22500	0	3000	20	19500	130						
160	140	22400	20	2800	20	19600	140	0	0	0	0	19600	C
170	130	22100	40	2600	20	19500	150	10	100	3	420	19920	320
180	120	21600	60	2400	20	19200	160	20	400	6	840	20040	440
190	110	20900	80	2200	20	18700	170	30	900	9	1260	19960	360
200	100	20000	100	2000	20	18000	180	40	1600	12	1680	19680	80
210	90	18900	120	1800	20	17100	190	50	2500	15	2100	19200	-400
220	80	17600	140	1600	20	16000	200	60	3600	18	2520	18520	-1080
230	70	16100	160	1400	20	14700	210	70	4900	21	2940	17640	-1960
240	60	14400	180	1200	20	13200	220	80	6400	24	3360	16560	-3040
250	50	12500	200	1000	20	11500	230	90	8100	27	3780	15280	-4320
260	40	10400	220	800	20	9600	240	100	10000	30	4200	13800	-5800
270	30	8100	240	600	20	7500	250	110	12100	33	4620	12120	-7480
280	20	5600	260	400	20	5200	260	120	14400	36	5040	10240	-9360
290	10	2900	280	200	20	2700	270	130	16900	39	5460	8160	-11440





General requirements

- The products of the merging parties are close substitutes for one another
 - That is, they have high cross-elasticities of demand with one another
- The products of (most) other firms are much more distant substitutes
 - That is, they have low cross-elasticities of demand with the products of the merging firms
- Repositioning into the product of the merging firms is difficult
 - That is, other incumbent firms and new entrants in the market cannot easily change their product's attributes or introduce a new product that would be a close substitute to the products of the merging firm

Specific Guidelines requirements

- 1992: Merging companies had to be each other's closest competitors and the combined firm had to have a market share of at least 35%
 - Problem: Some cabining was necessary, since otherwise the unilateral effects theory applies too broadly to any merger where the combining firms have positive cross-elasticity with one another and a positive margin and the market exhibits barriers to entry and repositioning
- 2010: Eliminated both the closest substitute and 35% share requirements

Example

• Nestlé-Dreyer's in the super-premium segment of an all ice cream market

	(all channels)				
_	Sales	Share	нні		
Ben & Jerry's	\$254.40	42.4%	1797.76		
Nestlé	\$219.00	36.5%	1332.25		
Dreyer's	\$114.60	19.1%	364.81		
Others	\$12.00	2.0%	4		
	\$600.00	100.0%	3498.82		
Combined share		55.6%			
Premerger HHI			3,501		
Delta			1,396		
Postmerger HHI			4,897		

Super-Premium Ice Cream (1)

(supermarket sales in 2002)					
	Sales	Share	HHI		
Store brands (10)	\$997.2	23.0%	53		
Dreyer's	\$795.4	18.4%	339		
Breyer's	\$686.8	15.9%	253		
Blue Bell	\$253.4	5.8%	34		
Ben & Jerry's	\$199.8	4.6%	21		
Nestle	\$192.7	4.4%	19		
Wells Diary	\$136.9	3.2%	10		
Armour Swift	\$106.7	2.5%	6		
Turkey Hill	\$105.2	2.4%	6		
Marigold Foods	\$88.2	2.0%	4		
Others (10)	\$769.1	17.8%	32		
	\$4,331.4	100.0%	776		
Combined share		22.8%			
Premerger HHI			776		
Delta			162		
Post-merger			938		

All Ice Cream (2)

¹ Complaint, *In re* Nestlé Holdings, Inc., 136 F.T.C. 791 (2003) (settled by consent decree).

² Sherri Day, Nestlé and Dreyer's to Merge in \$2.4 Billion Deal, Creating Top U.S. Ice Cream Seller, N.Y. Times, June 18, 2002.

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Diversion ratios

- Diversion ratios
 - Definition (when firm A raises in price):

$$D_{A \to B} \equiv D_{AB} = \frac{\Delta q_B}{\Delta q_A}$$

where firm A loses total sales of Δq_A , of which Δq_B go to firm B

- Careful:
 - The story we told to motivate unilateral effects had A's price decreasing
 - The definition of diversion ratios is motivated by A's price increasing

GUPPIs

- Gross Upward Pricing Pressure Index (GUPPI)
 - Definition:

 $GUPPI_{A} = \frac{\text{value of profits from sales diverted to product B}}{\text{value of all sales lost by product A}} = \frac{\Delta q_{B}(p_{B} - c_{B})}{\Delta q_{A}p_{A1}}$

Let $m_B = \frac{p_B - c_B}{p_B}$ the percentage gross margin of product B and DR_{AB} be the diversion ration between product A and product B. Then:

$$GUPPI_{A} == \frac{\Delta q_{B}}{\Delta q_{A}} \frac{(p_{B} - c_{B})}{p_{B}} \frac{p_{B}}{p_{A}} = D_{AB}m_{B} \frac{p_{B}}{p_{A}}$$

which is the usual form of the expression for a GUPPI

 Section 6.1 of the 2010 DOJ/FTC Horizontal Merger Guidelines implicitly creates of measure of this type

GUPPIs

- Relation to profit-maximizing price increases
 - Assumptions
 - Linear residual demand curves
 - Equal diversion ratios $(D_{12} = D_{21} = D)$
 - Equal marginal costs, equal prices, and equal market shares
 - Bertrand competition the GUPPI gives the profit-maximizing price increase postmerger under the unilateral effects theory
 - Proposition:
 - The profit-maximizing price increase for product 1 leaving the price of product 2 at its premerger level:

$$\frac{\Delta p_1^*}{p_1} = \frac{GUPPI}{(1-D)} = \frac{Dm}{(1-D)}$$

The profit-maximizing price increase for both product 1 and product 2 when raising the price of both products:

$$\frac{\Delta p_1^{*}}{p_1} = \frac{\Delta p_2^{*}}{p_2} = \frac{GUPPI}{2(1-D)} = \frac{Dm}{2(1-D)}$$

GUPPIs

- Relation to profit-maximizing price increases
 - Example 5 of the 2010 DOJ/FTC Horizontal Merger Guidelines

Products A and B are being tested as a candidate market. Each sells for \$100, has an incremental cost of \$60, and sells 1200 units. For every dollar increase in the price of Product A, for any given price of Product B, Product A loses twenty units of sales to products outside the candidate market and ten units of sales to Product B, and likewise for Product B. Under these conditions, economic analysis shows that a hypothetical profit-maximizing monopolist controlling Products A and B would raise both of their prices by ten percent, to \$110.

- How do the Guidelines predict that the profit-maximizing price will increase by \$10?
 - Summary of parameters

$$p = $100$$
 $c = 60
 $D = 1/3$ $m = \frac{p-c}{p} = 0.6$

The market exhibits linear demand and complete symmetry, so

$$\frac{\Delta p_1^*}{p_1} = \frac{\Delta p_2^*}{p_2} = \frac{Dm}{2(1-D)} = \frac{(1/3)(0.4)}{2(1-1/3)} = 0.10 \text{ or } 10\%$$