

EXHIBIT 4

To:
From: NYC Hop-On, Hop-Off Settlement Administrator
Subject: Refund - NYC Hop-On, Hop-Off Bus Tour

If You Bought Gray Line or CitySights “Hop-On, Hop-Off” Bus Tours in New York City, You Could Get a Refund of Up to \$<<AMOUNT>> from a Settlement.

Records show that you bought Gray Line or CitySights “hop-on, hop-off” bus tours in New York City between February 1, 2009 and Month 00, 2014 and that you may be eligible for a refund of up to \$<<AMOUNT>> from a Settlement. **You must submit a Claim Form at www.TourBusSettlement.com to get your refund.**

What is this about? There is a \$19 million Settlement with Twin America, LLC, Coach USA, Inc., International Bus Services, Inc., CitySights LLC, and City Sights Twin, LLC (together called the “Defendants”). The lawsuit claims that Coach and CitySights conspired to form a joint venture, Twin America, against state and federal law. The lawsuit claims that this new company dominated the “hop-on, hop-off” bus tour business in New York City enabling the Defendants to fix ticket prices and reduce competition – resulting in higher ticket prices for customers. The Defendants deny that they did anything wrong.

Who is included? You are included if you bought Gray Line or CitySights “hop-on, hop-off” bus tours in New York City from February 1, 2009 until Month 00, 2014.

How can I get a payment? You must submit a Claim Form to get benefits. The Claim Form is available at www.TourBusSettlement.com or by calling 1-800-000-0000. You can submit a Claim Form online or by mail. The deadline to submit a Claim Form is **Month 00, 2014**. Please use the PIN Number below when filling out your Claim Form.

Your PIN Number is: <<PIN_NUMBER>> Calculated Payment = up to \$<<AMOUNT>>

What are my rights? Even if you do nothing you will be bound by the Court’s decisions. If you want to keep your right to sue the Defendants yourself, you must exclude yourself from the Settlement Class by Month 00, 2014. If you stay in the Settlement Class, you may object to the Settlement by Month 00, 2014.

The Court will hold a hearing on Month 00, 2014 to consider whether to approve the Settlement and a payment of attorneys’ fees up to one-third of the Settlement Fund, plus reimbursement of expenses, and a special service payment of \$20,000 each to two Class Representatives. You or your own lawyer may appear and speak at the hearing at your own expense.

For more information or a Claim Form: 1-800-000-0000 www.TourBusSettlement.com