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**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION**

**IN RE GOOGLE PLAY CONSUMER
ANTITRUST LITIGATION**

This Document Relates To:

Epic Games Inc. v. Google LLC et al., Case
No. 3:20-cv-05671-JD

*In re Google Play Consumer Antitrust
Litigation*, Case No. 3:20-cv-05761-JD

State of Utah et al. v. Google LLC et al.,
Case No. 3:21-cv-05227-JD

Match Group, LLC et al. v. Google LLC et al.,
Case No. 3:22-cv-02746-JD

Case No. 3:21-md-02981-JD

**DEFENDANTS' OPPOSITION TO
PLAINTIFFS' PROPOSED REMEDY
REGARDING CHATS**

Judge: Hon. James Donato

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1 The Court has made clear that, while Plaintiffs will be permitted to present evidence on
2 chats at trial, “[t]his antitrust case will not be decided on the basis of lost Chat communications.”
3 ECF No. 469 at 19.¹ Yet that is what the Plaintiffs seek here. Their proposed remedy would
4 begin the trial with an instruction on chats, before the jury hears any substantive evidence in the
5 case, *and* end the trial with a list of facts to be read to the jury by the Court as part of an adverse
6 inference instruction. This severe remedy is not proportional as required by Federal Rule of Civil
7 Procedure 37.

8 First, as this Court has already recognized, Plaintiffs’ proposal that the Court read the jury
9 a list of facts would not be appropriate because it “would be basically a mandatory
10 inference.” Declaration of Jonathan Kravis (“Kravis Decl.”). ¶ 26, Ex. 16, ECF No. 446, 1/31/23
11 Hr’g Tr. at 230:12-16. Such “severe measures . . . should not be used when the information lost
12 was relatively unimportant or lesser measures . . . would be sufficient to redress the loss.” ECF
13 No. 469 at 18-19 (quoting Comm. Notes, Subdivision (e)(2)).

14 Second, Plaintiffs’ submission does not show that Google’s post-August 13, 2020 chat
15 preservation practices deprived them of evidence that would have strengthened their case. The
16 vast majority of the conduct discussed in Plaintiffs’ motion took place before this lawsuit was
17 filed—in many cases *years* before this lawsuit was filed—and therefore any chats on these topics
18 would have been permissibly deleted pursuant to Google’s document retention policy long before
19 Google’s preservation obligations arose. In other words, the deletion of the evidence Plaintiffs
20 point to had nothing to do with the conduct the Court addressed in its chats ruling, and should not
21 be the basis for an adverse inference, let alone the severe sanction proposed by Plaintiffs. With
22 respect to chats post-dating the filing of the lawsuit, Plaintiffs say that these chats would have
23 revealed Google’s subjective motivation for the challenged conduct, but the inquiry in this
24 antitrust case focuses on *effect*, not *intent*. And Plaintiffs’ assertion that missing chats on these
25 topics would have been relevant—let alone helpful—is pure speculation.

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¹ All docket references are to the MDL docket, Case No. 3:21-md-02981-JD, unless otherwise noted.

1 Rather than the severe and unwarranted remedy proposed by Plaintiffs, the Court should
2 adopt its previously-suggested approach: The jury should be allowed to reach its own conclusions
3 about the chats evidence presented at trial. Kravis Decl. ¶ 26, Ex. 16, 1/31/23 Hr’g Tr. at 214:12-
4 17. As the Court has explained, Plaintiffs “have to put on a little case to the jury” and then “let
5 them decide did, in fact, Google not preserve documents and chat.” *Id.* That evidence could be
6 presented to the jury through a stipulation of undisputed facts negotiated by the parties, and
7 supplemented with any witness testimony that the Court may deem necessary. *Id.* at 231:3-
8 232:9. As with every other category of evidence, the Court can wait until the end of trial to
9 determine whether any jury instruction is needed. At that point, the Court will be in a position to
10 view the chats evidence in the context of all the other evidence presented at trial. If the Court is
11 inclined to craft a final jury instruction on this issue now, then the Court should adopt a far more
12 measured instruction than the one proposed by Plaintiffs, such as a permissive instruction modeled
13 on the one given in *Apple v. Samsung*.² In their motion, Plaintiffs rely on the *Samsung* magistrate
14 judge’s report recommending an adverse inference instruction, but they do not mention or even
15 cite the district court decision rejecting that recommendation as too severe.

16 **I. PLAINTIFFS’ PROPOSED REMEDY AMOUNTS TO AN IMPERMISSIBLE**
17 **MANDATORY INFERENCE.**

18 This Court has already rejected a less-severe remedy than the one now proposed by
19 Plaintiffs, based on the same recitation of documents and arguments marshaled in their instant
20 filing. At that time, the Court explained that the approach of reading a set of facts to the jury
21 followed by an adverse inference instruction would amount to an unwarranted mandatory
22 inference. The remedy that Plaintiffs now propose is even more severe than the version the Court
23 rejected, as Plaintiffs now ask the Court to instruct the jury on chats at the outset of the case,
24 before the jury has heard any evidence related to the merit, *and* read a set of facts to the jury and

25 _____
26 ² The magistrate judge order on which Plaintiffs rely was modified by the district court, which
27 ultimately ordered the following adverse inference instruction: “Samsung Electronics Company
28 has failed to preserve evidence for Apple’s use in this litigation after its duty to preserve arose.
Whether this fact is important to you in reaching a verdict in this case is for you to decide.” *Apple
Inc. v. Samsung Elecs. Co.*, 888 F. Supp. 2d 976, 995 (N.D. Cal. 2012) (granting motion for relief
from Magistrate Judge’s order).

1 give an adverse inference instruction at the end of the case.

2 In advance of the chats closing argument hearing on January 31, 2023, Plaintiffs submitted
3 a list of factual findings to be read to the jury by the Court followed by an adverse inference
4 instruction. At the January hearing, the Court explained that such a remedy would not be
5 proportionate because it “would be basically a mandatory inference.” Kravis Decl. ¶ 26, Ex. 16,
6 1/31/23 Hr’g Tr. at 230:14-15. The Court explained, “you want me to give a list of here are ten
7 findings from the Court. And by the way, do what you want with them. What do you think the
8 jury’s going to do? They’re going to say: You heard what the judge said, so I guess we’ll just
9 check this box ‘yes.’” *Id.* at 230:19-24. This is because “when the judge speaks, it can have too
10 much of a volume, particularly for jurors. That’s why we all, as judges, are very careful about
11 that.” *Id.* at 232:2-4.

12 Instead, the Court explained, “[y]ou’re going to have to put on a little case to the
13 jury. You’re going to have to tell the jury—let them decide did, in fact, Google not preserve
14 documents and chat.” *Id.* at 214:12-15. The Court described Plaintiffs’ proposed list of factual
15 findings to be read to the jury as “like a Wall Street Journal op-ed piece,” and concluded, “I’m not
16 going to do anything close to this. Okay? I’m just not.” *Id.* at 234:18-20.

17 Ignoring the Court’s prior warnings, Plaintiffs ask the Court to instruct the jury on chats
18 evidence at the start of the trial, *before* the jury has heard anything about the substantive evidence
19 in the case. This is a blatant attempt to make this case about and have the jury decide the case
20 based on chats preservation, which the Court has already said would be
21 inappropriate. Unsurprisingly, Plaintiffs cite no case in which any court provided such an
22 instruction at the outset of trial. Further, in addition to all the facts that Plaintiffs previously
23 proposed, Plaintiffs now also ask that the Court instruct the jury on findings regarding Google’s
24 training on attorney-client privilege, an issue that the Plaintiffs have never challenged through a
25 motion in this case and that was not addressed in the Court’s conclusions of law in its chats order.
26 *See* ECF No. 469.

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1 **II. PLAINTIFFS HAVE NOT ESTABLISHED THAT THEY HAVE BEEN DEPRIVED**
2 **OF ANY RELEVANT EVIDENCE THROUGH LOST CHATS.**

3 Plaintiffs' motion offers no basis to revisit the Court's prior guidance on this
4 issue. Plaintiffs focus on five topics: (1) agreements with phone manufacturers, (2)
5 communications with Samsung, (3) agreements with developers through the Games Velocity
6 Program (also known as Project Hug), (4) Google Play's service fee structure, and (5) Google's
7 relationship with Apple. Plaintiffs do not say that they lack information to understand any of these
8 subjects or their effects, which is the focus of this antitrust case. Rather, Plaintiffs argue that
9 "Google's destruction of chats made it more difficult for Plaintiffs to prove their case." Mot. at
10 4. The record belies this assertion. While each category of conduct is addressed individually
11 below, Plaintiffs' arguments suffer from four overarching flaws.

12 *First*, the vast majority of the conduct discussed in Plaintiffs' motion took place before this
13 lawsuit was filed—in many cases *years* before this lawsuit was filed—and therefore any chats on
14 these topics would have been permissibly deleted long before Google's preservation obligations
15 arose. "Under Google's standard retention policy, one-on-one Google Chats with history off are
16 retained for 24 hours only." ECF No. 469 at 6. Therefore, at the time the first lawsuit in this
17 MDL was filed in August 2020, such chats had already been deleted. *See id.* at 15 n.4 (noting that
18 "Plaintiffs made some effort at the evidentiary hearing to move" the date of Google's preservation
19 obligation "forward" from August 2020, and concluding, "[t]he Court focuses on the August 2020
20 time period for this MDL."). Information deleted pursuant to Google's standard retention policy
21 before any duty to preserve existed in this case cannot be the basis for an adverse inference.

22 *Second*, Plaintiffs argue repeatedly that lost chats would have shown Google's intent or
23 subjective motivation. But in this antitrust case, the inquiry focuses on *effect*, not *intent*. Courts
24 apply the rule of reason to "distinguis[h] between restraints with anticompetitive effect that are
25 harmful to the consumer and restraints stimulating competition that are in the consumer's best
26 interest." *Ohio v. Am. Express Co.*, 138 S. Ct. 2274, 2284 (2018) (citing *Leegin Creative Leather*
27 *Prods., Inc. v. PSKS, Inc.*, 551 U.S. 877, 886 (2007)). Thus, in an antitrust case, intent is relevant
28 only to the extent that it sheds light on the effects of Google's conduct, and Plaintiffs do not argue

1 that they are missing evidence regarding the effects of Google’s conduct. *See United States v.*
2 *Microsoft Corp.*, 253 F.3d 34, 59 (D.C. Cir. 2001) (recognizing that in an antitrust case the “focus
3 is upon the effect of that conduct, not upon the intent behind it”). As the Seventh Circuit has
4 explained, in the antitrust context “[i]ntent does not help to separate competition from attempted
5 monopolization and invites juries to penalize hard competition,” and therefore “the evidence
6 offered to prove intent” is frequently “even more ambiguous than the economic data it seeks to
7 illuminate.” *A.A. Poultry Farms, Inc. v. Rose Acre Farms, Inc.*, 881 F.2d 1396, 1402 (7th Cir.
8 1989). Indeed, with one exception (Match’s claim for attempted monopolization of the in-app
9 billing market), intent is not an element of any claim brought by Plaintiffs.

10 *Third*, Plaintiffs’ motion severely mischaracterizes the testimony of Google employees
11 about their use of chats. Plaintiffs misleadingly string together snippets of testimony to suggest
12 that these employees testified that they used chat to communicate about relevant topics during the
13 relevant time period. In fact, the full testimony of many of these witnesses shows that they did not
14 testify that they used chats to communicate regarding the subjects that Plaintiffs claim.

15 *Fourth*, Plaintiffs offer nothing more than rank speculation that any missing chats would
16 have been relevant—let alone helpful—to their case. At the last status hearing, the Court asked
17 Plaintiffs to “tell me what you think you’re missing.” Kravis Decl. ¶ 27, Ex. 17, 9/7/2023 Hr’g Tr.
18 at 35:17-18. The Court explained, “you should be able to give me at least some informed sense of
19 things that you expected to have seen or you thought you would have seen or you saw a little bit of
20 ... and you think the chat issue impacted that in a negative way.” *Id.* at 35:21-25. Plaintiffs’
21 motion does not provide such an “informed sense.” Plaintiffs repeatedly argue that a single
22 document indicating that a topic was discussed in chats shows that they have lost unique and
23 highly incriminating evidence on that topic. That just does not follow. Plaintiffs have not
24 substantiated their overwrought suggestion that lost chats “could have eradicated Google’s
25 defenses in this litigation.” ECF No. 608 (Plaintiffs’ Proposed Remedy Re Google’s Destruction
26 of Chat Evidence (“Mot.”)) at 3.

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1 **A. The Phone Manufacturer Agreements Predate Google’s Preservation**
 2 **Obligations in this Case and Plaintiffs Have Abundant Evidence on this Topic.**

3 **1. The Mobile Application Distribution Agreement (“MADA”) Predates**
 4 **Google’s Preservation Obligations in this Case.**

5 Since Android launched as an open-source operating system in 2008, Google has offered
 6 phone manufacturers (known as “OEMs”) the opportunity to enter into an agreement that allows
 7 them to pre-install a suite of Google’s most popular apps on their Android phones for free. Kravis
 8 Decl. ¶ 11, Ex. 1 at 42:13-44:9; Ex. 2 at 97:9-98:16. This agreement, called the Mobile
 9 Application Distribution Agreement (MADA), is voluntary—phone manufacturers can use the
 10 Android operating system free of charge to build their phones even if they do not enter into a
 11 MADA. *Id.* at 42:13-44:9. The MADA enables the manufacturers to *also* get popular Google
 12 apps for free. The evidence at trial will show that the MADA is a critical tool that Google uses to
 13 make Android phones competitive with the iPhone because it enables OEMs to build Android
 14 phones that offer a consistent, high-quality experience right out of the box comparable to the
 15 experience that users get with an iPhone, often at a fraction of the cost.

16 The terms of the MADA have not changed significantly in the last 15 years. Notably,
 17 Google’s app store (first called Android Market and now Google Play) has been included in the
 18 MADA suite of apps from the very beginning. Kravis Decl. ¶ 11, Ex. 1 at 173:24-175:7. This
 19 history belies Plaintiffs’ claim that Google’s failure to save chats after August 2020—12 years
 20 after the first MADA was signed—has “undoubtedly prejudiced Plaintiffs.” Mot. at 6. In fact,
 21 Plaintiffs’ exhibit and witness lists show that Plaintiffs have abundant evidence on the MADA,
 22 including 188 MADA agreements—183 of which were executed prior to August 13, 2020. Kravis
 23 Decl. ¶ 3. Plaintiffs’ exhibit list also contains numerous emails and slide decks dating back to at
 24 least 2009 discussing the MADA, its terms, and Google’s rationale for offering the agreement. *Id.*
 25 ¶ 4. Plaintiffs’ witness list includes deposition designations from an OEM executive regarding the
 26 MADA and designations from the testimony of two Google employees who participated in the
 27 founding of Android and the strategy behind the original MADAs. *Id.* ¶ 5.

28 Plaintiffs’ sole support for their prejudice argument is a single chat from February 2021

1 referencing the MADA written by an employee who is not a custodian in this case and whom
2 Plaintiffs have never sought to depose, even after reviewing her chats. *See* ECF. No. 468-8.
3 Plaintiffs engage in pure speculation when they suggest, based on this single chat, that the critical
4 evidence of the effect of these agreements resides in chats sent after August 2020. Nor is there
5 any basis to conclude that such chats would support Plaintiffs’ claims.

6 **2. The Revenue Sharing Agreements (“RSAs”) Predate Google’s**
7 **Preservation Obligations in this Case and Plaintiffs Have Abundant**
8 **Evidence on these Agreements.**

8 In addition to the MADA, Google has offered some OEMs the option to enter into revenue
9 sharing agreements since the early days of Android. Revenue sharing agreements give OEMs the
10 opportunity to share in the revenue generated by certain Google products, in exchange for
11 configuring devices in a way that makes them more competitive with Apple iPhones. Kravis Decl.
12 ¶ 13, Ex. 3 at 90:12-18, 262:3-13.

13 The particular revenue sharing agreement discussed by Plaintiffs, called RSA 3.0, was
14 presented to Google’s Business Council in June 2019 and was first offered to OEMs in late 2019.
15 Kravis Decl. ¶ 13, Ex. 3 at 234:14-236:9; 216:17-217:3. RSA 3.0 allowed OEMs to opt into a
16 “premier tier” on a device-by-device basis. *Id.* at 285:1-17. The premier tier offered a higher
17 revenue share as an incentive to build high-end Android phones that would compete with the
18 iPhone by offering a cleaner user experience, with fewer unwanted pre-installed applications on
19 the phone and greater security protections. *Id.* ¶ 14, Ex. 4 at 139:25-141:1; 301:3-25; *id.* ¶ 13, Ex.
20 3 at 291:23-294:16. One of the requirements of the premier tier is that Play is the only app store
21 pre-installed on the phone. *Id.* ¶ 13, Ex. 3 at 290:15-291:2. Devices that OEMs have chosen to
22 opt into the RSA 3.0 premier tier make up a very small percentage of active Android phones in the
23 world (excluding China) today. *Id.* ¶ 15, Ex. 5 at Exhibit 33, at 225. The largest Android phone
24 manufacturer, Samsung, offers no premier tier devices. *Id.* ¶ 13, Ex. 3 at 222:8-22. All Samsung
25 phones come with a competing app store—the Samsung Galaxy Store—preinstalled on the phone
26 right next to Play.

27 Plaintiffs’ exhibit list includes fifteen RSA 3.0 agreements with OEMs, all of which were
28 executed prior to August 13, 2020. Kravis Decl. ¶ 6. Plaintiffs’ exhibit list also includes nearly

1 50 emails and slide decks on RSA 3.0. *Id.* ¶ 7. Those documents discuss Google’s rationale for
2 these agreements in depth; several of them are quoted in Plaintiffs’ expert reports on this topic.
3 Indeed, Plaintiffs’ expert testified that he had all of the information he needed to address the issues
4 in his report, which included the RSA 3.0 program. *See id.* ¶ 16, Ex. 6 at 26:11-14. Plaintiffs have
5 not provided any reason to believe that the true purposes behind this agreement are to be found,
6 not in these documents, but rather in chats sent months after the agreements were implemented.

7 Here again, Plaintiffs’ sole basis for asserting that relevant communications about these
8 agreements were lost consists of a few statements in the chats of a single Google employee who
9 was not a document custodian, was not deposed in this case, and is not listed as a sponsoring
10 witness of a single document on either side’s exhibit list (apart from the handful of chats Plaintiffs
11 cite in their brief). Kravis Decl. ¶ 10. Plaintiffs speculate that “employees may have chatted
12 freely about the motivation for these provisions” or “may have celebrated that an agreement was
13 executed and another competitive threat was extinguished.” Mot. at 5-6. Such broad speculation
14 based on a few statements by a single employee is unwarranted. That is particularly the case
15 where, as here, Plaintiffs’ speculation focuses almost entirely on statements about the subjective
16 intent behind the conduct at issue.

17 **B. Plaintiffs’ Allegations Regarding Samsung Predate Google’s Preservation**
18 **Obligations in this Case and Are Not Relevant.**

19 Plaintiffs’ contention that they were deprived of chats concerning “Google’s efforts to pay
20 Samsung not to compete” also makes no sense. Mot. at 6. As Plaintiffs concede, Google’s
21 negotiations with Samsung (named Project Banyan) ended in 2019 without reaching an agreement.
22 *Id.* at 7. Under Google’s standard preservation practices, chats from that time period were deleted
23 long before any preservation obligation arose in this case.

24 Providing Plaintiffs’ proposed instruction as to Project Banyan would be particularly
25 disproportionate and unfair because it would invite the jury to draw inferences about Google with
26 respect to agreements that were never made. Indeed, communications on this topic are not even
27 relevant because (as Plaintiffs admit) Project Banyan did not result in any agreement, and
28 therefore this conduct had no anticompetitive *effect*, which is required in order to establish

1 antitrust liability. *See* Google Omnibus Mot. in Limine at 7-9. Plaintiffs’ suggestion (Mot. at 7)
2 that they would use chats on Project Banyan to show “the anticompetitive intent behind Google’s
3 plans” runs afoul of the prohibition on character evidence in Federal Rule of Evidence 404, which
4 prohibits the admission of other acts evidence “to prove a person’s character in order to show that
5 on a particular occasion the person acted in accordance with the character.” Fed. R. Evid.
6 404(b)(1); *see also* Google Omnibus Mot. in Limine at 8-9.

7 Recognizing they have no credible argument that Google had an obligation to preserve any
8 chats that might have discussed Project Banyan, Plaintiffs rely on the revenue sharing agreement
9 between Google and Samsung from November 2020, shortly after this lawsuit was filed. Mot. at
10 7-8. Here again, Plaintiffs are forced to concede that the challenged conduct—an agreement to
11 make Play the exclusive app store on the home screen of Samsung phones—never actually
12 happened. *See id.* at 8 (conceding that no such agreement was executed). As Plaintiffs admit, to
13 this day the Samsung Galaxy Store is pre-installed on nearly every Samsung phone on the home
14 screen right next to Play. Because the challenged conduct never occurred, chats about “why
15 Google was prepared” to offer an agreement to Samsung and “why ... agreements ... were never
16 executed,” *id.*, are not relevant and constitute inadmissible character evidence under Rule 404.

17 Plaintiffs provide no support from Google, Samsung, or anywhere, for their insinuation
18 that Google chats would have unearthed “unwritten understandings with Samsung.” Mot. at
19 8. Plaintiffs’ reliance on the testimony and emails of Jamie Rosenberg is highly
20 misleading. Plaintiffs cite Mr. Rosenberg’s testimony that he “admitted to having ... discussions”
21 about Samsung’s revenue share agreement. *Id.* In fact, Mr. Rosenberg was testifying about an
22 email exchange discussing such a chat from June 2019, more than a year before Google’s
23 preservation obligations arose. *See* Kravis Decl. ¶ 28, Ex. 18, ECF No. 418, 1/12/23 Hr’g Tr. at
24 92:12-93:4; ECF No. 414-6 at 1. Similarly, the email Plaintiffs cite in their motion regarding Mr.
25 Rosenberg’s work on this subject is dated June 19, 2019. ECF No. 609-5. As discussed above,
26 during that time period, one-on-one chats with the history setting turned off were permissibly
27 deleted pursuant to Google’s standard retention policy. Because Google’s preservation
28 obligations in this case did not arise until August 2020, evidence from June 2019 does not

1 remotely support the proposition that Plaintiffs are missing chats that should have been preserved
2 on this topic.

3 **C. Google’s Agreements with App Developers Largely Predate Google’s**
4 **Preservation Obligations in this Case and Plaintiffs Have Abundant Evidence**
5 **on these Agreements.**

6 Starting in 2019, Google began offering agreements to popular game developers to
7 incentivize those developers to distribute their apps on Play. (The name of this program was the
8 Games Velocity Program, also known as Project Hug.) Kravis Decl. ¶ 17, Ex. 7 at 70:12-
9 72:1. These written agreements were voluntary—developers could reject them and still have
10 access to the Play store. *Id.* ¶ 18, Ex. 8 at 105:19-106:21; 128:25-129:12. Even if developers
11 chose to take advantage of the incentives, they were not required to distribute their apps
12 exclusively on Play, *id.* ¶ 19, Ex. 9 at 391:16-392:15, and the agreements did not prohibit the
13 developers from opening competing Android app stores. *See* ECF No. 483 at 12; *see also* ECF
14 No. 480-11 at 4-6; ECF No. 480-12 at 3-4. The agreements simply provided that if developers
15 wanted special incentives, they could not give the Play store second-class treatment by launching
16 apps first on the Apple App Store or other app stores. Kravis Decl. ¶ 19, Ex. 9 at 391:16-
17 392:15. The evidence at trial will show that, far from constituting anti-competitive conduct, these
18 agreements are powerful evidence of Google’s healthy competition for the attention and resources
19 of developers. The evidence will show that Google offered these agreements because developers
20 have choices when it comes to app distribution and monetization, and Google competes for
21 developers to choose Play.

22 The key events related to these agreements occurred before Google had a duty to preserve
23 and are memorialized in numerous documents and emails. Planning for the Games Velocity
24 Program began in 2018. Kravis Decl. ¶ 18, Ex. 8 at 91:21-92:22; 104:25-105:16. The Program
25 was presented to the Google Business Council on April 9, 2019, more than a year before Epic filed
26 its lawsuit. *Id.* at 119:11-16; 127:3-10. Plaintiffs’ exhibit list includes numerous decks and emails
27 on the initial strategy behind the Games Velocity Program—including long, detailed presentations
28 on the program’s rationale, partners, and success metrics. *Id.* ¶ 8. The Activision agreement was
signed in January 2020. *Id.* ¶ 20, Ex. 10 at 132:16-133:2. The Riot agreement was signed in

1 March 2020. *Id.* ¶ 19, Ex. 9 at 384:9-21. All of this occurred before any obligation to preserve
2 arose in this case. Accordingly, Google could not have violated any duty to preserve chats when
3 these agreements were developed, offered, and executed.

4 Moreover, Plaintiffs’ exhibit and witness lists show that Plaintiffs have abundant evidence
5 on this topic: 230 documents on Plaintiffs’ exhibit list reference this program. Kravis Decl. ¶ 8.
6 This evidence includes the Games Velocity Program agreements themselves, over 40 Google slide
7 decks or documents and over 40 emails substantively discussing the agreements, deposition
8 testimony from Activision and Riot, and documents concerning the agreements produced by Riot.
9 *Id.* ¶ 8. (Plaintiffs did not seek documents or testimony from any other Games Velocity Program
10 developers.) And Plaintiffs’ experts have analyzed these agreements at length.

11 Epic and Match also represented to this Court that their amended complaints to add *per se*
12 claims relating to these agreements were designed to “simply conform Epic’s and Match’s claims
13 to evidence obtained through discovery.” ECF No. 376 at 1. They elaborated that “deposition
14 testimony taken as recently as September 22, 2022 has crystalized the nature and scope of these
15 agreements” and that the claims have “have been fully explored via extensive discovery by all
16 Parties.” *Id.* at 2. In fact, Match and Epic went so far as to confirm for the Court that “[d]iscovery
17 and motion practice have fully adduced the relevant facts underlying the proposed claims, so that
18 no additional discovery . . . is warranted.” *Id.* at 9. Having represented to the Court that the
19 Games Velocity Program agreements were fully explored in discovery, Plaintiffs cannot credibly
20 argue that they have been prejudiced by missing chats.

21 Relying on testimony of two Google employees, Purnima Kochikar and Lawrence Koh,
22 Plaintiffs nevertheless insist that “Project Hug was discussed over Chat during the period when
23 Google’s retention obligations for this litigation were in force.” But Plaintiffs cite no such
24 testimony. In fact, Ms. Kochikar testified at her deposition that she followed the instructions in
25 the litigation hold, and she was never asked whether she communicated by chat about any
26 substantive matters at all, let alone about the Games Velocity Program agreements. *See* Kravis
27 Decl. ¶ 18, Ex. 8 at 21:24-22:1. Mr. Koh left Google in December 2020, just a few months after
28 the litigation hold was issued in this case. And he was also not asked whether he communicated

1 by chat about any substantive matters, or about the Games Velocity Program agreements
2 specifically.

3 Likewise, Plaintiffs cite nothing to support their speculation that Google may have entered
4 into a “conspiracy” with three game developers to restrain competition through agreements that do
5 not actually appear in the text of the Games Velocity Program contracts themselves and that “the
6 Chats are where the conspiracy would have been less circumspectly described.” Mot. at
7 11. Plaintiffs do not have any evidence from Google—or from the game developers themselves—
8 showing such a supposed conspiracy.

9 **D. Plaintiffs’ Allegations Regarding the Play Service Fee Model Predate Google’s**
10 **Preservation Obligations in this Case.**

11 Google does not charge users to access the Play store. When millions of users download
12 free apps like Epic’s Fortnite or the Match Plaintiffs’ dating apps, Google charges those
13 developers nothing. Instead, Google charges a service fee only when the developer makes a sale
14 of their app or sells a subscription or in-app purchase in an app downloaded from the Play store.
15 This service fee compensates Google for all the benefits that Play provides and allows Google to
16 continue investing in Play. And by not charging any fee for these benefits until the developer
17 makes a sale, Google enables developers to obtain a large user base without incurring costs until
18 they earn revenue from some of those users.

19 Over the years, Google has considered changes to this business model through internal
20 studies with names like Project Runway and Project Magical Bridge. In 2018, Google lowered its
21 service fee on subscriptions older than one year to 15%, following a similar service fee reduction
22 by the Apple App Store. Kravis Decl. ¶ 21, Ex. 11 ¶ 463. In 2021, Google lowered its service fee
23 to 15% for the first \$1 million of revenue earned by every developer every year, again following a
24 similar reduction by Apple. *Id.* ¶ 464.

25 Plaintiffs are simply incorrect that chats “almost certainly would have shown Google’s true
26 motives” for these and other policy changes that Plaintiffs cannot glean from other evidence. Mot.
27 at 11. Plaintiffs try to suggest that Google has destroyed some secret information, but they omit
28 that Google has stated in its Responses to Plaintiffs’ Requests for Admission that, in addition to

1 competition with Apple, this litigation was a motivation for its service fee reductions. Kravis
2 Decl. ¶ 22, Ex. 12 at 16-17. Further, Plaintiffs’ exhibit list includes numerous slide decks stating
3 that Google took into account regulatory considerations around the Play service fee, in addition to
4 competition with Apple and addressing developer concerns, in implementing Project Runway. *Id.*
5 ¶ 9. Plaintiffs do not mention any of this evidence, let alone try to explain why chats would have
6 provided meaningfully different evidence about “Google’s true motives.”

7 Nor do Plaintiffs explain how chats would have shown “the viability of multiple less-
8 restrictive alternatives.” Mot. at 13. The business model alternatives considered in Project
9 Runway and Project Magical Bridge are discussed in detail in numerous slide decks that Google
10 produced in discovery, many of which appear on Plaintiffs’ exhibit list. Kravis Decl. ¶ 9.
11 Plaintiffs’ experts have also discussed these documents. Plaintiffs also do not explain how
12 Google’s changes to Android 12—let alone Google’s motivations to make those changes—are
13 relevant to their claims. Plaintiffs do not challenge the Android 12 changes or Project Runway
14 (where Google *lowered* its service fee) as anti-competitive. The notion that chats would have
15 given Plaintiffs helpful evidence on these subjects is, once again, nothing more than pure
16 speculation.

17 **E. Plaintiffs’ Allegations Regarding Google’s Relationship with Apple Predate**
18 **Google’s Preservation Obligations in this Case.**

19 Plaintiffs allege that the Google Play store does not compete with the Apple App Store. In
20 fact, the evidence will show that the two app stores compete intensely on price, quality and
21 security, so that users and developers will choose their respective platforms—Android for Google
22 and iOS for Apple. The evidence at trial will show that the Play store and the Apple App Store are
23 a critical element of this platform-level competition. Documents and testimony will show that, for
24 this reason, Google and Apple employees are intensely focused on the competition between their
25 respective app stores. And, as set forth in Google’s motion in limine, Epic is collaterally estopped
26 from asserting that the Play store and the Apple App Store do not compete in the same
27 market. *See* Google Omnibus Mot. in Limine at 1-3.

28 Epic’s failure to prove separate markets for Apple and Android despite full access to

1 massive discovery destroys any inference that any lost internal Google chats would make a
2 difference to the market definition issue in this case. Moreover, Plaintiffs' theory that missing
3 chats would have shown that Google and Apple do not compete is belied by documents and
4 testimony showing that the Google Play store and the Apple App Store compete intensely on
5 price, quality and security. This evidence is completely inconsistent with Plaintiffs' artificial
6 theory that these stores compete in separate markets.

7 Plaintiffs have not come close to providing a basis for evading this real-world evidence
8 with an adverse inference. Plaintiffs do not argue that any chats would have shown that the
9 Google Play store and the Apple App Store do not compete. Instead, Plaintiffs engage in
10 misdirection by pointing to an agreement that is not part of the challenged conduct in this case: a
11 revenue sharing agreement concerning Google's search engine, not the Google Play store, that
12 pre-dates Android's launch 15 years ago. *See* Kravis Decl. ¶ 23, Ex. 13 at 323:18-25.

13 Because Plaintiffs have not shown that any chats regarding Google's agreement with
14 Apple created after this litigation was filed were destroyed, they resort to misleading and baseless
15 claims about the deposition testimony of Google's CEO. But Mr. Pichai's testimony was clear: he
16 typically does not use Google Chat to discuss matters covered by litigation holds and he did not
17 recall using Google Chat to discuss issues relevant to this case, including competition with
18 Apple. *See* Kravis Decl. ¶ 24, Ex. 14 at 186:10-18; 188:1-5. Mr. Pichai testified specifically that
19 he does not "discuss substantive issues with respect to Apple in [his] Chats." *Id.* at 188:6-
20 14. Further, Mr. Pichai's testimony that he has turned history on, *id.* at 187:18-25, directly
21 contradicts Plaintiffs' assertion that Mr. Pichai has "never turned on his Chat history." Mot. at 14.
22 And the single chat cited by Plaintiffs in which Mr. Pichai suggested turning history off has
23 nothing to do with this case or Google's agreement with Apple. The chat references a document
24 related to a "Leaders Circle" meeting on Google Cloud, which is not at issue in this case. Kravis
25 Decl. ¶ 25, Ex. 15. Google did not have a duty to preserve that chat for this litigation, and
26 Plaintiffs' assertion that Mr. Pichai attempted to delete this "incriminating message" is both
27 misleading and baseless.

28

1 **III. PLAINTIFFS ARE NOT ENTITLED TO THEIR PROPOSED REMEDY.**

2 The evidence discussed above does not support the severe remedy requested by
 3 Plaintiffs—an instruction to the jury on chats at the outset of the trial, before the jury has heard
 4 any other evidence in the case, *and* a list of facts to be read to the jury by the Court at the
 5 conclusion of the trial, *and* an adverse inference jury instruction. This remedy is wholly
 6 disproportionate, and is not supported by the authorities cited by Plaintiffs. Instead, the Court
 7 should adopt the remedy it has already suggested: a limited presentation of chats evidence to the
 8 jury through stipulated undisputed facts and any witness testimony that may be necessary, while
 9 deferring consideration of any jury instruction on chats until after the Court has heard all the
 10 evidence.

11 A remedy under Rule 37(e)—even when the Court has found the requisite “intent to
 12 deprive”—“should fit the wrong,” and the Court should not employ drastic sanctions when “lesser
 13 measures . . . would be sufficient to redress the loss.” Fed. R. Civ. P. 37 advisory committee’s note
 14 to 2015 amendment. “A district court’s adverse inference sanction should be carefully fashioned
 15 to deny the wrongdoer the fruits of its misconduct yet not interfere with that party’s right to
 16 produce other relevant evidence.” *In re Oracle Corp. Sec. Litig.*, 627 F.3d 376, 386–87 (9th Cir.
 17 2010); *see also In re Keurig Green Mountain Single-Serve Coffee Antitrust Litig.*, 341 F.R.D. 474,
 18 529 (S.D.N.Y. 2022) (noting that a “narrow range of prejudice ‘weigh[s] against imposing the
 19 harsh sanctions that [Plaintiffs] seek’”); *Garcia v. City of Santa Clara*, No. 10-CV-02424-SI, 2017
 20 WL 1398263, at *4 (N.D. Cal. Apr. 19, 2017) (finding adverse inference sanction “too harsh”
 21 given availability of other evidence).

22 Plaintiffs’ proposed remedy would not “fit the wrong” here. The “prejudice inquiry looks
 23 to whether the spoiling party’s actions impaired the non-spoiling party’s ability to go to trial or
 24 threatened to interfere with the rightful decision of the case.” *Leon v. IDX Sys. Corp.*, 464 F.3d
 25 951, 959 (9th Cir. 2006) (alterations and internal quotation marks omitted). For the reasons set
 26 forth above, with respect to each of the identified topics, Plaintiffs have failed to demonstrate that
 27 any missing chats impaired their ability to go to trial or threaten to interfere with the rightful
 28 decision of this case. Virtually every topic discussed in Plaintiffs’ motion occurred *before* August

1 2020, when Google’s preservation obligations arose. Plaintiffs’ description of the evidence they
2 say they would have found in chats focuses almost entirely on intent, which is not the central
3 inquiry in this antitrust case and which is not an element of their claims with one minor
4 exception. And Plaintiffs’ assertions about that evidence lack the “informed basis” that this Court
5 requested. *See Burns v. Medtronic, Inc.*, No. 8:15-cv-2330-T-17TBM, 2017 WL 11633269, at *6
6 (M.D. Fla. Aug. 9, 2017) (“[B]lanket and conclusory statements about what could have existed
7 does not compel a finding of prejudice.”).

8 Plaintiffs’ overzealous desire to have this case decided on the basis of sanctions rather than
9 the merits is best exemplified by their reliance on a magistrate judge’s order that was overruled in
10 part and modified by the District Court *because it was too severe*. Plaintiffs do not mention this
11 fact in their brief, and they do not include the subsequent district court decision modifying the
12 magistrate judge’s order in their case citation. *See Apple Inc. v. Samsung Elecs. Co.*, 888 F. Supp.
13 2d 976, 980 (N.D. Cal. 2012) (granting in part motion for relief from magistrate judge’s order). In
14 *Samsung*, Apple sought an adverse inference sanction due to Samsung’s failure to suspend an
15 automatic deletion policy for custodians’ email accounts. *See id.* at 992. However, Samsung still
16 produced over 12 million pages of documents and Apple had the opportunity to depose custodians
17 whose emails were not preserved. While Judge Koh agreed that the failure to preserve emails was
18 sanctionable, the Court observed that “some courts have denied requests for an adverse inference
19 instruction even where the three-part test for spoliation was satisfied, upon concluding that the
20 degree of fault and level of prejudice were insufficient to justify imposition of the sanction.” *Id.* at
21 993. And the fact that an adverse inference is less severe than dismissal “does not mean it should
22 be imposed casually.” *Id.* at 994 (collecting cases). Taking this caution and the alternative
23 discovery available to Apple into consideration, Judge Koh rejected the magistrate judge’s
24 recommended adverse inference instruction because “Apple has not made a showing of prejudice
25 sufficient to warrant a strong adverse inference instruction.” *Id.* at 995.³ Plaintiffs here are in a

26
27
28 ³ The instruction ultimately imposed by Judge Koh is materially different from that relied on by Plaintiffs: “Samsung Electronics Company has failed to preserve evidence for Apple’s use in this

1 similar if not better position than Apple was in the *Samsung* case with respect to alternative
 2 discovery: Google has produced over 3.3 million documents, spanning 21.7 million pages, made
 3 over 40 current and former employees available for deposition, and produced terabytes of
 4 transactional data.

5 Plaintiffs' other authorities also do not support their requested remedy. *Io Grp. Inc. v.*
 6 *GLBT Ltd.* addressed the loss of infringing content and internal emails in a copyright infringement
 7 case, where the defendant's "motivation and state of mind . . . is key to Plaintiffs' claim of
 8 secondary infringement based on inducement." No. C-10-1282 MMC DMR, 2011 WL 4974337,
 9 at *8 (N.D. Cal. Oct. 19, 2011). That is not the case here. As explained above, Google's intent is
 10 at most secondary to the market effects of its conduct, and Plaintiffs have received voluminous
 11 evidence of Google's actual conduct during the time period relevant to Plaintiffs'
 12 claims. Plaintiffs also rely on dicta from *Radio City, Inc. v. Celestron Acquisition, LLC*, No. 5:20-
 13 CV-03642-EJD, 2023 WL 5519324 (N.D. Cal. Aug. 25, 2023), for the proposition that an adverse
 14 inference sanction is a "modest" remedy. Mot. at 14. The spoliation before the court in *Radio*
 15 *City* related to irreplaceable physical documents on a key issue in the case, which is wholly unlike
 16 the chats at issue here where Plaintiffs have received voluminous evidence on their claims.

17 Unable to justify their proposed remedy based on chats, Plaintiffs rely on communications
 18 referencing attorney-client privilege, an issue that Plaintiffs have never raised with the Court until
 19 this filing. As set forth in Google's motion in limine to exclude this evidence, Plaintiffs chose not
 20 to file any motion in this case challenging Google employees' contemporaneous privilege
 21 assertions on business documents and emails, which were carefully reviewed by outside counsel
 22 prior to production. *See* Google Omnibus Motion in Limine at 4. Having brought no such
 23 challenge, Plaintiffs should not be permitted to argue that particular documents referencing
 24 attorney-client privilege somehow support an adverse inference instruction.

25 In any event, the few documents cited by Plaintiffs do not remotely suggest any
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27 _____
 28 litigation after its duty to preserve arose. Whether this fact is important to you in reaching a verdict
 in this case is for you to decide." *Id.*

1 misconduct. Plaintiffs cite two chats in which two in-house lawyers use the term “fake
2 privilege.” As with all communications on Google’s privilege log, any communications subject to
3 redaction or withholding for privilege based on the inclusion of one of these lawyers were
4 reviewed by outside counsel prior to production. Google recently offered to re-review those
5 designations, but Plaintiffs did not respond. Nor did Plaintiffs challenge the privilege designation
6 of any of these documents, or any other document on Google’s privilege logs, by filing a
7 motion. As Google has previously explained to Plaintiffs in a letter dated June 22, 2023, the May
8 2022 chat they cite concerned the technical accounting treatment of funds that Match deposited
9 into escrow consistent with the stipulation between Match and Google resolving Match’s motion
10 for a preliminary injunction. As Google also explained in that letter, the document referenced in
11 the January 2021 chat was not modified on or around the date of the chat.

12 Rather than the severe remedy proposed by Plaintiffs, the Court should adopt the remedy it
13 has already suggested: The parties present evidence on chats to the jury through a stipulation of
14 undisputed facts and any witness testimony that the Court may deem necessary, and the jury can
15 reach a conclusion about that evidence. This remedy, unlike Plaintiffs’ proposal, is proportionate
16 to the facts. It gives the jury information about chats without the risk that the jury will take those
17 facts as effectively a mandatory inference. Because the jury will hear evidence about chats during
18 trial along with the other evidence in the case, there is no need to instruct—and thereby taint—the
19 jury on chats at the outset of the trial. Plaintiffs cite no case in which a court has approved a jury
20 instruction at the outset of the trial as a remedy under Rule 37.

21 The Court should defer any decision on a chats jury instruction until the conclusion of
22 trial. At that point, the Court will have heard both the chats evidence and the non-chats evidence,
23 and will be in a position to assess any jury instruction that may be proportional and necessary. If
24 the Court is inclined to rule on a final jury instruction now, the Court should adopt an instruction
25 that is far more measured than the one proposed by Plaintiffs, and without additional commentary
26 about the Court’s prior findings.

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1 DATED: October 5, 2023

Respectfully submitted,

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